Align's Art and Advertising Standards

Brand Guidelines for Invisalign Providers

Austria, Belgium, France, Germany, Greece, Hungary, Italy, Luxemburg, Norway, Poland, Portugal, Romania, Serbia, Spain, Switzerland, Slovenia, Turkey



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Welcome to the Brand Guidelines for Invisalign Providers

The Invisalign brand is recognized globally and represents the most advanced clear aligner system in the world. As a result, consumers look specifically for Invisalign-branded treatment and ask for it by name.

This guide is designed to help authorised Invisalign providers leverage the power of the Invisalign brand to bring attention to your practice and build patient loyalty.

Using the brand inappropriately can cause confusion about who is actually offering treatment-the provider or Align Technology. By following these guidelines, you'll learn how to use Invisalign trademarks, images, and other brand assets appropriately and in approved ways.

Use of the Invisalign brand is limited to active Invisalign providers and governed by the licence agreement contained in Align Technology's Pricing Terms and Conditions, which require that you follow the standards in this guide.

These guidelines do not cover every possible situation where the Invisalign brand may be used. Align Technology, Inc. reserves the right to withdraw permission to use the Invisalign brand at any time the use of the brand is inconsistent with these guidelines or is otherwise deemed inappropriate.

Invisalign Providers are solely responsible for ensuring that their use of Align's brand is in accordance with applicable local legislation, codes, regulations and other professional rules. If advertising or medical devices and/or methods of medical treatment is restricted by local legislation, including but not limited to doctors' professional rules and regulations, you (i) are solely responsible for any advertisement relating to medical devices and/or treatment methods, (ii) shall abstain from using any of Align's brands in your advertisements, and (iii) will not be granted a license by Align for the use of Align's brands.

As an Invisalign Provider, you are also solely responsible for complying with local regulations if you share posts and/or videos or other content from official Align Technology or Invisalign social media sites, such as but not limited to Instagram, Facebook, YouTube or Pinterest, on your personal or your practice's social media site(s) or other websites.

As an Invisalign Provider, you hereby agree to fully indemnify and hold harmless Align for any losses, damages, claims, costs, expenses, obligations, liabilities, remedies, penalties or similar which arise from or are attributable to the breach of any applicable laws and regulations regarding your advertisement of Invisalign clear aligners and/or treatment methods.

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You are solely responsible for understanding and complying with local regulations regarding advertising and marketing in your practice. For questions regarding the use of the Invisalign brand, please contact your Territory Manager or Area Sales Manager.

Terms that appear in this guide

Brand assets

Images, words, or logos that represent a brand, such as the Invisalign brand.

Brand identity

A combination of recognizable features or attributes that distinguish an organization or product in the consumer's mind.

Copyrights

Exclusive legal rights given to the originator of a creative work to print, publish, or distribute the material and to authorise others to do the same. For example, Invisalign images are protected by copyright.

Infringement

Breaking a law or the terms of an agreement. For example, copyrights and trademarks are infringed when used improperly.

Invisalign Provider

A dentist or orthodontist trained and authorised to provide Invisalign treatment.

Logo

A symbol or other design used to identify a company or product; for example, the Invisalign Provider logo.

Trademark

A word, phrase, symbol, or logo that legally recognizes and distinguishes the source of products or services of one party from those of others. For example, the Invisalign logo is a trademark of Align Technology, Inc.

You are solely responsible for understanding and complying with local regulations regarding advertising and marketing in your practice. For questions regarding the use of the Invisalign brand, please contact your Territory Manager or Area Sales Manager.

Using the Invisalign brand in your practice

As an Invisalign provider, you are licensed to use the Invisalign brand in specific ways to inform potential patients about available clear aligner treatments and to promote your status as an Invisalign provider, as long as you follow the guidelines in this document and applicable local legislation, codes, regulations and other professional rules.

How to use Invisalign brand assets

As an Invisalign provider, you may:

• **Download brand assets from the Invisalign Asset Portal: invisalignmarketing.eu** Where permitted by local regulations, you may use these assets in your practice.







Lifestyle photography

Note: The <u>Invisalign Asset Portal</u> is the only approved source for obtaining Invisalign brand logos and images. Copying or repurposing logos, images, or descriptive copy from Invisalign websites, Invisalign social media sites or other non-approved sources is not permitted.

Order ready-to-use materials from the WebStore

Click the WebStore tab from the <u>Invisalign Doctor Site</u> to order ready-to-use, printed materials such as brochures, posters and tent cards to educate your patients about Invisalign treatment.



Rules to follow

- Use Invisalign brand assets and materials as they are, without alteration.
- Write your own original copy when describing Invisalign treatment, using fact-based statements, and your own words and style. You may link to content on the Invisalign.eu website or Invisalign website in your local market.
- Make sure your practice name and logo are dominant in all materials where you are using the Invisalign brand.

You are solely responsible for understanding and complying with local regulations regarding advertising and marketing in your practice. For questions regarding the use of the Invisalign brand, please contact your Territory Manager or Area Sales Manager.

How to use Invisalign brand images

From the <u>Invisalign Asset Portal</u>, you can download a variety of category awareness and lifestyle images reflecting the Invisalign brand. You may use these images on your website, social media pages and to create your own materials, where permitted under local regulations.



Note: All of the Invisalign brand imagery available on the <u>Invisalign Asset Portal</u> are copyright protected by the photographers and models who created them, and Align has secured the rights so that you may legally use them. Using Invisalign brand images from other, non-authorised sources (including Invisalign websites and social media sites) may result in copyright violation, as Align may not have secured the rights for you to use these materials. Using copyrighted images without permission may result in the owners of those copyrights seeking compensation from you for their work.

Rules to follow

- Use Invisalign brand images as they are, without alteration.
- Use category awareness images in an educational rather than promotional way, as such promotion may be prohibited under local legislation.

You are solely responsible for understanding and complying with local regulations regarding advertising and marketing in your practice. For questions regarding the use of the Invisalign brand, please contact your Territory Manager or Area Sales Manager.

How to properly use the word "Invisalign" in text

When the word "Invisalign" appears in text, there are a few rules to keep in mind, which follow standard trademark usage.

Include attribution

Whenever practical, at the bottom of any document or webpage where the Invisalign trademark appears (whether following the word "Invisalign" or an Invisalign brand logo) the following attribution notice must be included:

• Invisalign, the Invisalign logo, and iTero, among others, are trademarks of Align Technology, Inc. and are registered in the U.S. and other countries.

Proper word use

The first letter of the word "Invisalign" should always be capitalized.

Always use the word "Invisalign" as an adjective, followed by a noun, for example:

- Invisalign clear aligners
- Invisalign provider
- Invisalign treatment
- Invisalign product
- Invisalign doctor
- Invisalign system

Never translate the word "Invisalign" into other languages.

Do not use the word "Invisalign", or any part of it ("invi", "invis", "align") or use the prefixes "I" or "i" in your practice name or to name a treatment, app or product.

Do not use the Invisalign logo, or any part of it, in place of the word "Invisalign" in text.

You are solely responsible for understanding and complying with local regulations regarding advertising and marketing in your practice. For questions regarding the use of the Invisalign brand, please contact your Territory Manager or Area Sales Manager.

When using the Invisalign brand in your materials

Don't imitate the look and feel of the Invisalign brand identity

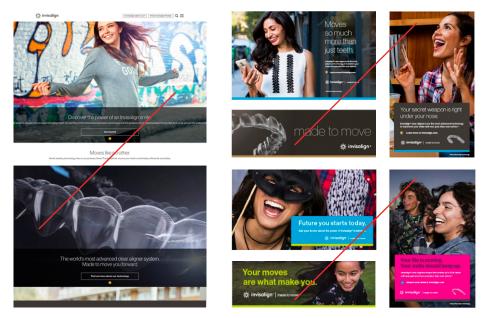
Align has designed all elements of the Invisalign brand to have a distinctive look and feel that contributes to making the brand recognizable. These elements are reserved for Align's use as the maker of Invisalign clear aligners.

Avoid these mistakes



You are solely responsible for understanding and complying with local regulations regarding advertising and marketing in your practice. For questions regarding the use of the Invisalign brand, please contact your Territory Manager or Area Sales Manager.

Don't copy Invisalign brand colors or font styles, or otherwise imitate the look and feel of the Invisalign website, social media, ads, brochures, or other marketing materials.



Don't make your office appear to be an Invisalign storefront.



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When using the Invisalign brand in your materials

Follow these rules regarding practice name and identity

Rules to follow

- Make sure your practice name and logo are dominant in signage, on your website, and in all your practice materials. If the Invisalign brand is dominant, it may appear that your practice is a division of, or sponsored by Align.
- Avoid these mistakes

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Don't use "Invisalign", "invi", "invis", or 'align", or the prefix "I" or "i" in your practice name.



Don't use "Invisalign", "invi", "invis", or 'align", or the prefix "I" or "i" in your product or treatment names.

iTracker	Ispíle	InvisiMove	QuickAlign

Don't use "Invisalign" in your domain name or email address.



Don't use "Invisalign" together with claims of superiority (best, most, only, etc.) or special **product** pricing (discount, cheap, etc.).



Don't use the term "Invisalign Experience" in your practice name or advertising.



You are solely responsible for understanding and complying with local regulations regarding advertising and marketing in your practice. For questions regarding the use of the Invisalign brand, please contact your Territory Manager or Area Sales Manager.

When using the Invisalign brand in your materials

Don't use Invisalign brand assets to inform or educate about other products or treatments

Invisalign brand assets are to be used exclusively to inform and educate about clear aligners, and where permitted, Invisalign clear aligners.

Avoid these mistakes



Don't use Invisalign brand logos, images, descriptive copy, or the brand's look and feel to inform or educate about other products or treatments along with, or instead of Invisalign clear aligners.





Don't use "Invisalign" as a generic term for any/all clear aligners.



Don't inform about Invisalign treatment without the intent to offer it to patients.

Using Invisalign brand logos

As an Invisalign provider, you are licensed to use the following Align logos in your practice, where permitted under local legislation, codes, regulations and other professional rules:

- Invisalign Provider logo
- Advantage program logos
- iTero Digital Practice logo

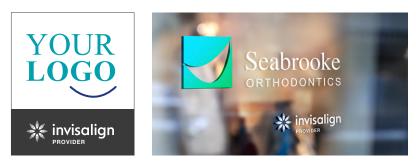
These logos may not be altered, and must adhere to the design and usage requirements described in the following pages.

How to use the Invisalign Provider logo

If you are permitted under local legislation to display your status as an Invisalign Provider, you may use the Invisalign Provider logo whenever you want to visually represent the Invisalign brand. The Invisalign Provider logo is approved for providers' use on websites, in signage, and in other practice materials.

Rules to follow

• Your practice branding must be clearly visible wherever the Invisalign Provider logo appears, and must be dominant. That is, it must be at least twice (2X) the size of the Invisalign Provider logo.



• The Invisalign Provider logo must adhere to the minimum size and clear space standards explained on the following page.

Avoid these mistakes

- Do not alter the Invisalign Provider logo in any way.
 - Do not use the primary Invisalign logo.





Invisalign Provider logo design requirements

Where permitted under local legislation, the Invisalign Provider logo may be used in materials or sites you create to inform patients about your Invisalign practice.

Visit the Invisalign Asset Portal to download the Invisalign Provider logo.

There are five stand-alone versions of the Invisalign Provider logo

- White logo on a charcoal grey rectangular background
- White logo with no background
- Charcoal grey logo on a white rectangular background
- Charcoal grey logo with no background
- Full colour logo with no background

Placement and relative size

Your practice branding must be clearly visible wherever the Invisalign Provider logo appears, and must be dominant, i.e. at least twice (2X) the size of the Invisalign Provider logo.

Minimum size

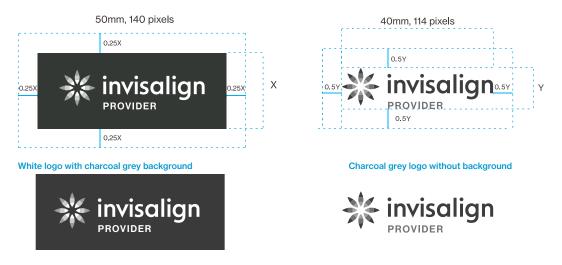
The minimum size for the stand-alone rectangular Invisalign Provider logo is 50mm wide (print) and 140 pixels wide (digital).

For the stand-alone logo with no background, the minimum width is 40mm (print) and 114 pixels (digital).

Clear space

The minimum clear space around the rectangular Invisalign Provider logo is one-quarter of X (.25X) as shown below, where X is equal to the height of the rectangle.

For the logo with no background, the minimum clear space is one-half of Y (.5Y), where Y is equal to the height of the logo. You may expand the clear space as your design permits.



You are solely responsible for understanding and complying with local regulations regarding advertising and marketing in your practice. For questions regarding the use of the Invisalign brand, please contact your Territory Manager or Area Sales Manager.

Stand-alone logos

(Not shown: white logo without background)



White logo on charcoal background



Charcoal logo without background

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Lock-up logo versions for individual providers



Charcoal logo on white background



Full-color logo without background

The rectangular stand-alone Invisalign Provider logos may also be used in conjunction with your practice logo to create a "lock-up" logo.

In a lock-up logo, your practice logo should be at least twice (2X) the size of the Invisalign Provider logo rectangle (shown above). You may expand the clear space to the right of the Invisalign Provider logo horizontally to maintain the proper relationship to your practice logo.



Avoid this mistake

Do not alter the Invisalign Provider logo in any way.

How to include your Invisalign Advantage and Advance Program status in practice materials

The Invisalign Advantage Program acknowledges the commitment and experience of doctors who focus on providing Invisalign treatment to their patients, and the Invisalign Advance Program highlights general practitioners who treat patients with the Invisalign Go system. Including your Advantage or Advance status in your marketing can help differentiate your practice and highlight your expertise as an Invisalign provider.

If you have earned Advantage status, you may include your Invisalign Advantage tier on your website, in signage or in practice marketing materials. Advantage status is determined annually, and the year for which your Advantage Invisalign Provider status was earned must always be referenced. You may also display your Advantage status from prior years.

Advantage levels include: Bronze, Silver, Gold (I, II), Platinum (I, II), Platinum Elite (I, II), Diamond (I, II)

Correct ×		Incorrect				
Platinum Elite Invisalign Provider 2019	OR	Earned Platinum Elite Invisalign Provider status in 2019		Platinum Elite Invisalign Provider (corresponding years are not listed)	OR	Earned Silver, Gold and Platinum Elite Invisalign status (corresponding years are not listed)

From the Invisalign Doctor Site homepage, click Account > Advantage > Additional Resources

If you are an Invisalign Go provider, you may include your current Invisalign Go Advance status on your website, in your signage and in your practice marketing materials. The year for which your Invisalign Go Advance provider status was earned must always be referenced. Advance status is determined annually, and the year for which your Advance Invisalign Provider status was earned must always be referenced. You may also display your Advance status from prior years. You may list both your current Advance status and your annual Advantage status.

Invisalign Go Advance levels include: Certified, Preferred, Premier, Elite





Premier Invisalign Go Provider 2019

Premier Invisalign Go Provider (year is not listed)

To review your Invisalign Go Advance status, visit the <u>Invisalign Doctor Site</u>, then click on Account > Advance.

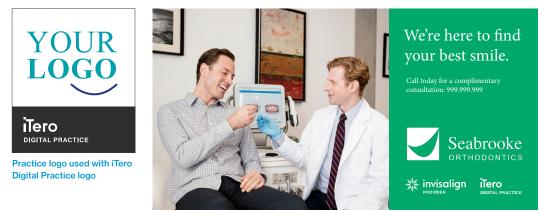
How to use the iTero Digital Practice logo

Providers who use the iTero intraoral scanner may use the iTero Digital Practice logo on website pages, in signage, and in other practice materials. The iTero Digital Practice logo may be used alone or together with Invisalign brand logos and/or your practice logos.

Visit the Invisalign Asset Portal to download the iTero Digital Practice logo.

Placement and relative size

Your practice branding must be clearly visible wherever the iTero Digital Practice logo appears and must be at least twice (2X) the size of the iTero Digital Practice logo.

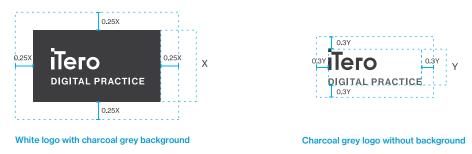


Advertising example with practice logo plus Invisalign Provider and iTero Digital Practice logos

Clear space

The minimum clear space around the rectangular iTero Digital Practice logo is one-quarter of X (.25X) where X is equal to the height of the rectangle.

For the logo with no background, the minimum clear space is one-third of Y (.3Y), where Y is equal to the height of the logo.



Avoid this mistake

Do not alter the iTero Digital Practice logo in any way.

You are solely responsible for understanding and complying with local regulations regarding advertising and marketing in your practice. For questions regarding the use of the Invisalign brand, please contact your Territory Manager or Area Sales Manager.

Don't alter Invisalign or iTero brand logos

Use Invisalign and iTero brand logos as provided, without modification.

Avoid these mistakes

Don't add to, remove, or replace any part of the Invisalign Provider logo.







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Don't use the flower element of the logo in another design.







Don't change the size or colour of elements within logos.







Don't remove the year from an Advantage program logo.







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Don't add your Advantage status to another Invisalign brand logo.









You are solely responsible for understanding and complying with local regulations regarding advertising and marketing in your practice. For questions regarding the use of the Invisalign brand, please contact your Territory Manager or Area Sales Manager.

Checklists for using the Invisalign brand

The following checklists are intended to help you apply the relevant guidelines in this document as you use the Invisalign brand on your website and in social media, in signage, in communication and in other practice materials, where permitted by applicable local legislation, codes, regulations and other professional rules.

Please note that these checklists may not address all uses of the Invisalign brand and do not replace the need for you to read and understand the guidelines in this document.

Checklist for using the Invisalign brand on websites and social media pages

Use the checklist below to ensure you are following the relevant guidelines for using the Invisalign brand on your practice website and social media sites.

¥	Complete before publishing	More info
	Your website domain name does not contain the word "Invisalign"	11
	You are properly using the Invisalign Provider logo, appropriate Advantage Program logo and/or iTero Digital Practice logo on your web or social site.	13-19
	Your practice brand is clearly visible wherever an Invisalign brand logo or the iTero Digital Practice logo is used.	14-18
	Your practice logo is at least twice (2X) the size of the iTero Digital Practice logo or any Invisalign brand logo that appears.	14-18
	You are following the rules for the use of the word "Invisalign" in text in your web or social sites	8
	The design "look and feel" of your site does not imitate the Invisalign brand identity.	9-10
	You are following the rules for practice name and identity.	11
	Any Invisalign brand images used on your website are your own or are sourced from the Invisalign Asset Portal.	7
	Any descriptive copy about Invisalign treatment is written in your own original words and not copied from Invisalign brand marketing materials or online sources.	6
	The word "Invisalign", Invisalign brand logos, and descriptive copy about Invisalign clear aligners are not being used to inform or educate about competing products.	12

Checklist for using the Invisalign brand in exterior and interior signage

Use the checklist below to ensure you are following the relevant guidelines for using the Invisalign brand in exterior and interior signage.

V	Complete before publishing	More info
	You are properly using the Invisalign Provider logo, appropriate Advantage Program logo and/or iTero Digital Practice logo in signage.	13-19
	Your practice brand is clearly visible wherever an Invisalign brand logo, Advantage logos or the iTero Digital Practice logo is used.	14-18
	Your practice logo is at least twice (2X) the size of the Invisalign Provider logo, Advantage logos or iTero Digital Practice logo.	14-18
	The design "look and feel" of your signage does not appear to be an Invisalign store front.	9-10
	You are following the rules for practice name and identity and you are not representing your practice as if it is a division of, or sponsored by Align Technology.	11

Checklist for using the Invisalign brand in practice materials

Use the checklist below to ensure you are following the relevant guidelines for using the Invisalign brand in your practice materials.

V	Complete before publishing	More info
	You are properly using the Invisalign Provider logo, appropriate Advantage Program logo and/or iTero Digital Practice logo in your materials.	13-19
	Your practice brand is clearly visible wherever an Invisalign brand logo or the iTero Digital Scan Provider logo is used.	14-18
	Your practice logo is at least twice (2X) the size of the iTero Digital Practice logo or any Invisalign brand logo that appears.	14-18
	The design "look and feel" of your materials does not imitate Invisalign brand materials.	11
	You are following the rules for practice name and identity and you are not representing your practice as if it is a division of, or sponsored by Align Technology.	11
	Any Invisalign brand images used in your practice are your own, or are sourced from the Invisalign Asset Portal.	9
	Any descriptive copy about Invisalign treatment is written in your own original words and not copied from Invisalign brand marketing materials or online sources.	6
	Logos, images and other representations of the Invisalign brand are not being used to inform or educate about competing products or treatments.	12

Google AdWords

Note that your requests submitted to Google AdWords require a separate approval process:

- Provider obtains an Account ID from Google.
- Provider submits a proof of their desired copy and images to <u>AdWords@aligntech.com</u> for review and approval.
- Once any required changes are made and approval is given, the desired content will be released to Google for publishing.

Thank you for protecting the Invisalign brand

The value and power of the Invisalign brand to drive patients into your practice depends on it being used properly. As an Invisalign provider, you have an important role in protecting the Invisalign brand, by following these brand guidelines.

Align Technology Switzerland GmbH Suurstoffi 22 6343 Rotkreuz Switzerland www.aligntech.com

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